

Nationwide Financial Network Contact Information

Pre-Sale

New Sales Support 877-223-0795

- Life (option 1, then 2)
- Annuity (option 2, then 2)

Nationwide Life New Business and Underwriting 866-678-5433 (option 2)

- iPipeline support
- Risk Class Questions

Reg 60 (New York Only) 877-624-0385

Advanced Sales 877-223-0795 (option 1, then 2)

NSLLC Planning Desk 614-435-1787

Pending Business / Suitability

Life Underwriting and New Business Status 866-678-5433 (option 3)

Independent Agent (Allied / Harleysville) Suitability 800-321-6064 (option 1, then 1)

Exclusive Agent Suitability (Fixed Annuities) 888-753-7364 (option 2)

NSLLC RR Suitability (Fixed Annuities / Variable Products) 888-753-7364 (option 2)

Commissions 888-753-7364 (option 4)

- Life, Annuity & Group Retirement (option 1)
- Nationwide Mutual Funds, Advisory Services and all other calls (option 2)

Existing Business Service

Life Services 877-223-0795 (option 1, then 1)

- Nationwide Financial policies (option 1)
- Harleysville policies (option 2)
- ProvTerm policies (option 3)
- Prov Mutual and all other policies (option 4)

Annuity Services 877-223-0795 (option 2, then 1)

- Provident Mutual policies (option 1)
- Nationwide Financial policies (option 2)

Old Provident/Mutual Policies Services 800-688-5177 (option 1, then 3)

In-Force Life Illustration Team 866-678-5433 (option 2)

Compliance / Licensing / NSLLC Broker-Dealer

Exclusive Agent Producer Licensing Support 800-940-7757 (option 2)

NFN Licensing & Registration 888-753-7364 (option 3)

Fax 855-863-3606

Nationwide Securities LLC (Broker/Dealer) 888-753-7364

Compliance 888-753-7364 (option 6)

Customer OnBoard Support 888-753-7364 (option 2)

RegEd 800-334-8322

Technical Support

I-Pipeline support 866-678-5433 (option 3)

Exclusive Agent IT Support 855-219-8164

Outlook Technical Support 614-854-2100

Life Illustrator Technical Support 800-321-6064

Allied Technical Support 888-667-3866

Harleysville Technical Support 866-445-1139

Fax Numbers and Addresses

Life (new and existing business) 888-677-7393

Annuity (existing business) 888-634-4472

Nationwide Securities LLC 855-432-8259

Fixed Annuity and Variable New Business Mailing address:

Overnight:

Nationwide Securities LLC
1050 Yard Street
GI-1D-NSL2
Grandview Heights, OH 43212

Fixed Life:

Nationwide Financial
3400 Southpark Place, Ste A
DSPF-D4
Grove City, OH 43123-4856